NAVER 1Q24 Earnings Results

2024.5.3

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Earnings Summary

- Revenue grew 10.8% YoY (-0.4% QoQ) with contribution across all major businesses
- Adjusted EBITDA grew 19.0% YoY (+0.2% QoQ) on improved profitability in Contents and operating profit expansion at Poshmark
- Decline in stock-based compensation resulting from negative stock price swing also a factor in operating margin improvement

| bn KRW | 1Q23 | 2Q23 | 3Q23 | 4Q23 | 1Q24 | Y/Y | Q/Q |
|----------------------------|---------|---------|---------|---------|---------|----------|--------|
| Revenue | 2,280.4 | 2,407.9 | 2,445.3 | 2,537.0 | 2,526.1 | 10.8% | -0.4% |
| Search Platform | 851.8 | 910.4 | 898.5 | 928.3 | 905.4 | 6.3% | -2.5% |
| Commerce | 605.9 | 632.9 | 647.4 | 660.5 | 703.4 | 16.1% | 6.5% |
| Fintech | 318.2 | 339.7 | 340.8 | 356.0 | 353.9 | 11.2% | -0.6% |
| Contents | 411.3 | 420.4 | 434.9 | 466.3 | 446.3 | 8.5% | -4.3% |
| Cloud and Future R&D | 93.2 | 104.5 | 123.6 | 125.9 | 117.0 | 25.5% | -7.0% |
| Operating Expenses | 1,950.0 | 2,035.2 | 2,065.1 | 2,131.5 | 2,086.8 | 7.0% | -2.1% |
| Adjusted EBITDA** | 488.1 | 515.1 | 550.6 | 580.0 | 581.0 | 19.0% | 0.2% |
| Adjusted EBITDA Margin (%) | 21.4% | 21.4% | 22.5% | 22.9% | 23.0% | 1.6%p | 0.1%p |
| Operating Profit | 330.5 | 372.7 | 380.2 | 405.5 | 439.3 | 32.9% | 8.3% |
| Operating Margin (%) | 14.5% | 15.5% | 15.5% | 16.0% | 17.4% | 2.9%p | 1.4%p |
| Net Profit | 43.7 | 286.7 | 356.2 | 298.4 | 555.8 | 1,173.2% | 86.2% |
| Net Margin (%) | 1.9% | 11.9% | 14.6% | 11.8% | 22.0% | 20.1%р | 10.2%p |

** EBITDA + stock-based compensation

Search Platform Search, Display, Other Related Services

Quarterly Revenue

(bn KRW)



1Q24 YoY 6.3% ↑ **/ QoQ % -2.5%** ↓ Search YoY 6.2% / QoQ 0.6% Display YoY 5.3% / QoQ -11.9%

- Search grew 6.2% YoY, supported by efficiency improvement of search ads and introduction of bidding for local ads
- Display grew 5.3% YoY, supported by home feed performance ads as well as new advertiser wins

Commerce Ad, Commission & Sales, Membership

Quarterly Revenue

(bn KRW, tn KRW)



1Q24 YoY 16.1% ↑ **/ QoQ 6.5%** ↑ ¹⁾ Commerce Ad YoY 0.3% / QoQ -5.3% Commission & Sales YoY 28.9% / QoQ 16.8%²⁾ Membership YoY 24.0% / QoQ 3.9%

- Revenue increased 16.1% YoY, driven by new revenue streams such as Guaranteed Delivery and Brand Solution as well as acquisition of SODA
- GMV (excluding outlink marketplaces) grew 9.4% YoY ³⁾
 (-0.4% QoQ) driven by Brandstore and Services
 segment
- Membership revenue continues to grow on member and active user growth

1) Total revenue excl. SODA consolidation effect: 10.4% YoY, QoQ 1.3%

2) Commision & Sales excl. SODA consolidation effect: 17.5% YoY, QoQ 6.5%

3) GMV excl. SODA consolidation effect: 8.0% YoY, QoQ -1.7%

*Subscription revenue

Fintech Payments, Digital Finance, etc.

Quarterly Revenue

(bn KRW, tn KRW)



1Q24 YoY 11.2% ↑ / QoQ -0.6% ↓

- 1Q TPV grew 24.8% YoY (+2.2% QoQ) to 16.7tn KRW as
 3rd party ecosystem continued to expand
- Non-captive TPV grew 51.8% YoY (+7.3% QoQ) to 8.2tn KRW, supported by holiday and back-to-school promotions
- Offline TPV jumped 174% YoY as QR and MST-based payments continued to increase
- Loan comparison volume tripled QoQ to 1.6tn KRW with increase in integrations across broader Naver platform

Contents Webtoon, SNOW, Others



1Q24 YoY 8.5% ↑ / QoQ -4.3%↓¹⁾ Webtoon YoY 11.7% / QoQ -1.5% SNOW YoY -20.7%* / QoQ -28.1%²⁾ Others YoY 21.3% / QoQ -0.7%

[Webtoon]

- Global Webtoon GMV grew 9.1% YoY to 458.7bn KRW. EBITDA and operating profit continued to expand
- Growth distributed evenly across content subscription, IP monetization, & ads. Japan, with increase in original contents, led growth in paying users. Ad revenue in Japan also increased threefold YoY with expanded ad line up

[SNOW]

 Deconsolidation of Naver Z in March resulted in revenue decline. Camera App saw continued rise in paying subscribers of AI features

1) Excl. Naver Z deconsolidation effect, total revenue grew YoY 10.2%, QoQ -3.9%
 2) Excl. Naver Z deconsolidation effect, SNOW revenue grew YoY 4.8%, QoQ -17.3%

Cloud B2B(NCP/Works), Others(CLOVA/LABS, etc.)

Quarterly Revenue

(bn KRW)



1Q24 YoY 25.5% ↑ / **QoQ -7.0%** ↓ B2B YoY 22.0% / QoQ -2.4% Others YoY 187.5% / QoQ -51.6%

- Revenue from Neurocloud and generative AI model (HCX) monetization as well as increase in paying accounts for Line Works contributed to 25.5% YoY revenue growth to 117 bn KRW
- Bank of Korea (Dec. 2023) and HD Hyundai (Mar. 2024) sign on as new customers of HyperCLOVA X, furthering HCX's adoption across different industries

* B2B: includes fees from using HyperClova(LLM)

Operating Expenses/Profit

- Adjusted EBITDA increased 19.0% YoY to KRW 581 billion. Enhanced productivity resulted in labor cost decline and overall Development & Operations expense remaining roughly flat YoY
- Marketing expense growth decelerated, driven by marketing efficiency improvement in Contents
- Infrastructure expense increased 28.1% YoY following opening of new datacenter in Sejong and temporary impact of roll out of new services such as CHZZK

| (bn KRW) | 1Q23 | 2Q23 | 3Q23 | 4Q23 | 1Q24 | Y/Y | Q/Q |
|-----------------------------|---------|---------|---------|---------|---------|----------|--------|
| Operating Expenses | 1,950.0 | 2,035.2 | 2,065.1 | 2,131.5 | 2,086.8 | 7.0% | -2.1% |
| Development & Operations | 635.5 | 644.3 | 631.4 | 661.5 | 636.0 | 0.1% | -3.9% |
| $^{ m L}$ Labor cost | 536.0 | 546.0 | 533.9 | 560.0 | 529.2 | -1.3% | -5.5% |
| └ Others | 99.5 | 98.3 | 97.6 | 101.5 | 106.8 | 7.3% | 5.2% |
| Partner | 831.9 | 865.5 | 886.4 | 949.8 | 913.5 | 9.8% | -3.8% |
| Infrastructure | 132.6 | 142.0 | 157.3 | 163.7 | 169.9 | 28.1% | 3.7% |
| Marketing | 349.9 | 383.4 | 389.9 | 356.5 | 367.5 | 5.0% | 3.1% |
| Operating Profit | 330.5 | 372.4 | 380.2 | 405.5 | 439.3 | 32.9% | 8.3% |
| Operating margin (%) | 14.5% | 15.5% | 15.5% | 16.0% | 17.4% | 2.9%p | 1.4%p |
| Depreciation & Amortization | 82.5 | 88.2 | 95.7 | 106.7 | 107.7 | 30.5% | 0.9% |
| Stock-based compensation | 75.0 | 54.3 | 74.8 | 67.7 | 34.0 | -54.7% | -49.8% |
| Adjusted EBITDA | 488.1 | 515.1 | 550.6 | 580.0 | 581.0 | 19.0% | 0.2% |
| Adjusted EBITDA margin (%) | 21.4% | 21.4% | 22.5% | 22.9% | 23.0% | 1.6%p | 0.1%p |
| Net Profit | 43.7 | 286.7 | 356.2 | 301.8 | 555.8 | 1,173.2% | 86.2% |
| Net margin (%) | 1.9% | 11.9% | 14.6% | 11.9% | 22.0% | 20.1%р | 10.2%p |

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Operating Income, Adjusted EBITDA



Operating Income

(bn KRW)







1Q24 P&L by Segment

| | Reporting Segment | | | | | | |
|--------------------------------------|--------------------|----------|---------|----------|--------|-------------|-------------------------|
| | Search Platform | Commerce | Fintech | Contents | Cloud | Adjustment* | Total (Consolidated) |
| 1Q Segment Revenue (A) | 935.1 | 701.4 | 390.3 | 502.5 | 137.8 | (141.0) | 2,526.1 |
| - External revenue | 905.4 | 703.5 | 353.9 | 446.3 | 117.0 | - | 2,526.1 |
| - Internal revenue | 29.8 | (2.1) | 36.4 | 56.2 | 20.8 | (141.0) | - |
| 1Q Segment Profit/Loss (B) | 507.1 | | 26.1 | (9.7) | (67.2) | (17.1) | 439.3 |
| 1Q Segment Margin (C) [C = B / A] | 31.0% | | 6.7% | - | - | - | 17.4% |

* Adjustments: Accounting adjustments including intercompany transactions

(bn KRW, %)

P&L by Segment



Contents*



* Deconsolidated NAVER Z as of March, and Webtoon's 1Q24 OP expanded





Cloud



Cash & Borrowings, Consolidated FCF, Direct and Indirect Investments

Cash & Borrowings

Cash and cash equivalents + Short-term financial instruments

| (bn KRW) | 3Q23 | 4Q23 | 1Q24 |
|---------------------|---------|---------|---------|
| Naver(Separate) | 1,053.4 | 1,171.6 | 1,449.2 |
| Naver(Consolidated) | 4,268.2 | 4,384.7 | 4,726.5 |

Consolidated FCF, Direct and Indirect Investments

(bn KRW)

Dividend payment of 119.0 bn KRW completed on Apr. 17th (790 KRW per share, equivalent to 20% of 2-year average consolidated FCF)



Borrowings / Debentures(Consolidated)

| (bn KRW) | 3Q23 | 4Q23 | 1Q24 | |
|-------------------------|---------|---------|---------|--|
| Borrowings & Debentures | 3,874.6 | 3,425.2 | 3,362.9 | |
| Short-term Borrowings | 1,220.4 | 775.9* | 325.2 | |
| Long-term Borrowings | 2,654.2 | 2,649.3 | 3,037.8 | |
| Debentures | 1,518.5 | 1,655.7 | 1,897.0 | |
| Borrowings | 1,135.7 | 993.6 | 1,140.8 | |

*Paid off all 800mn loan raised in connection with Poshmark acquisition

* Consolidated FCF : Consolidated operating Income + non-cash expenses - CapEx - taxes paid

Appendix. Net Profit

- 1Q net profit rose 1,173.2% YoY (+86.2% QoQ) further supported by gain on deconsolidation of certain subsidiaries
- Equity method gain/loss: reflects YoY increase in equity method valuation losses
- Other profit/loss: reflects gains on deconsolidation of Naver Z and disposal of Jakga Company

| (bn KRW) | 1Q23 | 2Q23 | 3Q23 | 4Q23 | 1Q24 | Y/Y | Q/Q |
|---------------------------|--------|-------|-------|-------|-------|----------|----------|
| Operating Profit | 330.5 | 372.7 | 380.2 | 405.5 | 439.3 | 32.9% | 8.3% |
| Operating margin (%) | 14.5% | 15.5% | 15.5% | 16.0% | 17.4% | 2.9%p | 1.4%p |
| Non-operating profit/loss | -213.9 | 48.4 | 124.4 | 33.7 | 220.9 | n/a | 555.9% |
| Equity method gain/loss | -39.4 | 135.1 | 119.9 | 51.0 | -85.2 | -115.9% | n/a |
| Financial profit/loss | -40.9 | -66.8 | 60.9 | -32.7 | -49.4 | -20.9% | -51.4% |
| Other profit/loss | -133.6 | -19.8 | -56.5 | 15.3 | 355.5 | n/a | 2,220.4% |
| Pre-tax income | 116.6 | 421.1 | 504.5 | 439.2 | 660.2 | 466.3% | 50.3% |
| Tax | 72.9 | 134.4 | 148.3 | 140.7 | 104.4 | 43.1% | -25.8% |
| Net Profit | 43.7 | 286.7 | 356.2 | 298.4 | 555.8 | 1,173.2% | 86.2% |
| Net Margin (%) | 1.9% | 11.9% | 14.6% | 11.8% | 22.0% | 20.1%р | 10.2%р |

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Thank You