

A Set of Global Challenges

# 4Q20 & FY2020 Earnings Result

2021.01.28

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**Earnings Summary** 

• Operating Revenue increased 28.3% YoY on back of solid growth from overall businesses

| (bn KRW)           | 4Q19    | 3Q20    | 4Q20    | Y/Y   | Q/Q   | FY2020  | Y/Y    |
|--------------------|---------|---------|---------|-------|-------|---------|--------|
| Operating Revenue  | 1,179.0 | 1,360.8 | 1,512.6 | 28.3% | 11.2% | 5,304.1 | 21.8%  |
| Search Platform    | 692.0   | 710.1   | 770.2   | 11.3% | 8.5%  | 2,803.1 | 5.6%   |
| Commerce           | 219.0   | 285.4   | 316.8   | 44.6% | 11.0% | 1,089.7 | 37.6%  |
| Fintech            | 119.9   | 174.0   | 201.1   | 67.8% | 15.6% | 677.5   | 66.6%  |
| Contents           | 93.4    | 115.0   | 138.9   | 48.8% | 20.9% | 460.2   | 48.8%  |
| Cloud              | 54.8    | 76.3    | 85.6    | 56.3% | 12.2% | 273.7   | 41.4%  |
| Operating Expenses | 903.6   | 1,069.1 | 1,188.9 | 31.6% | 11.2% | 4,088.8 | 27.7%  |
| Operating Income   | 275.4   | 291.7   | 323.8   | 17.6% | 11.0% | 1,215.3 | 5.2%   |
| Adjusted EBITDA*   | 341.5   | 389.8   | 419.2   | 22.8% | 7.5%  | 1,567.2 | 13.5%  |
| Net Income         | 196.2   | 235.3   | 375.3   | 91.3% | 59.4% | 836.2   | 110.7% |

<sup>\*</sup> EBITDA + stock-based compensation

(bn KRW)

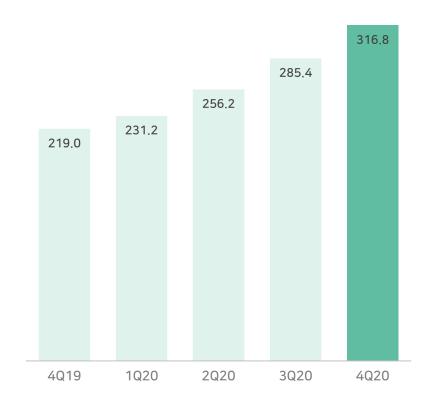


4Q20 YoY 11.3% ↑ / QoQ 8.5% ↑ 2020 YoY 5.6% ↑

(Search) YoY 4.7% ↑ / QoQ 4.3% ↑ (Display) YoY 35.0% ↑ / QoQ 21.8% ↑

- Despite the re-proliferation of COVID-19, as Display showed solid growth, revenue grew 11.3% YoY
- Display revenue was up 35% YoY with the expansion of performance ads & impression guaranteed ads

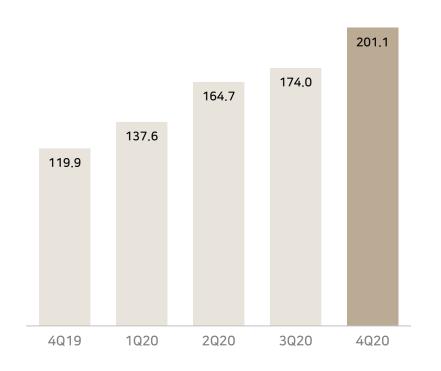
(bn KRW)



# 4Q20 YoY 44.6% ↑ / QoQ 11.0% ↑ 2020 YoY 37.6% ↑

- Smartstore GMV rose 76% YoY on back of digital transformation & growth of SMEs
- Number of Smartstores reached 410K
   through various SME supports including
   Zero Start Fee, education for Shopping LIVE,
   free broadcasting infra support were
   implemented

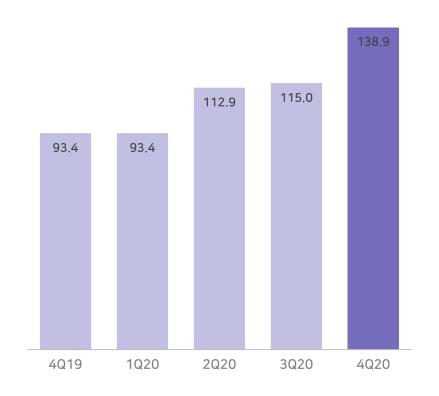
(bn KRW)



## 4Q20 YoY 67.8% ↑ / QoQ 15.6% ↑ 2020 YoY 66.6% ↑

- NAVER Pay GMV rose 68% YoY to 7.8 trillion KRW with growth from Smartstore and addition of outside partners including KTX, KT, Lotte DFS, and more
- Supporting SME's operation by launching the 'Fastest Settlement Service' which provide settlement the day after delivery
- Fintech for thin-filers and SMEs in full swing with the launch of 'Smartstore Business Loan"

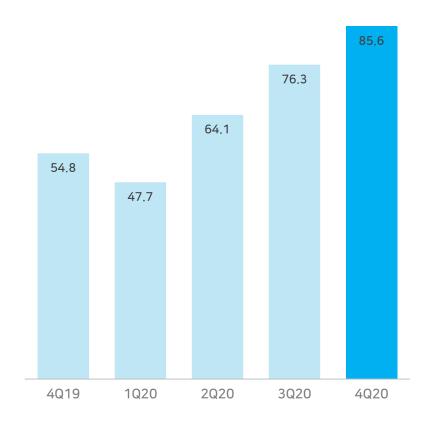
(bn KRW)



### 4Q20 YoY 48.8% ↑ / QoQ 20.9% ↑ 2020 YoY 48.8% ↑

- Global Webtoon MAU marks 72 million and Annual GMV recorded 820 billion KRW exceeding internal target
- To evolve into a dominant No.1 Global
   Webtoon & Webnovel platform with the acquisition of Wattpad
- Following the investment in YG, SM Ent., strengthening cooperation with Big Hit to target Global Entertainment market

(bn KRW)



### 4Q20 YoY 56.3% ↑ / QoQ 12.2% ↑ 2020 YoY 41.4% ↑

- Backed by continued demand for Cloud services, Cloud platform revenue increased 163% YoY
- Secured leadership in public & education sector by winning National remote education infrastructure and being selected as the main cloud business for National smart city business
- Growth of paid IDs for Line Works accelerated due to the nationwide TVC in Japan

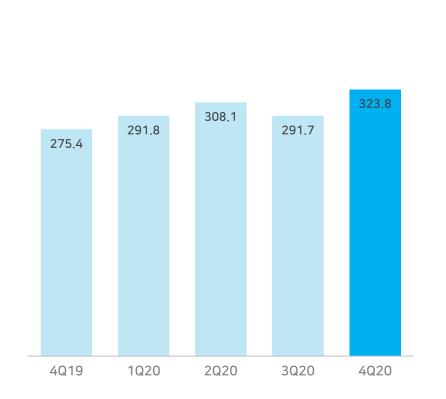
# **Operating Expenses/Income**

- NAVER
- Additional Pay reward points were booked with the growth of NAVER Plus Membership and Global Webtoon marketing expenses increased
- More valuation gains of financial assets led the Net income to increase 91.3% YoY

| (bn KRW)                                 | 4Q19  | 3Q20    | 4Q20    | Y/Y    | Q/Q   | FY2020  | Y/Y    |
|--|-------|---------|---------|--------|-------|---------|--------|
| Operating Expenses                       | 903.6 | 1,069.1 | 1,188.9 | 31.6%  | 11.2% | 4,088.8 | 27.7%  |
| Development & Operations                 | 291.1 | 311.7   | 312.4   | 7.3%   | 0.2%  | 1,196.6 | 16.3%  |
| Partner                                  | 392.2 | 457.0   | 534.9   | 36.4%  | 17.1% | 1,796.6 | 29.0%  |
| Infrastructure                           | 117.3 | 144.8   | 157.9   | 34.6%  | 9.1%  | 549.8   | 30.5%  |
| Marketing                                | 103.0 | 155.6   | 183.7   | 78.3%  | 18.0% | 545.9   | 52.5%  |
| Operating Income                         | 275.4 | 291.7   | 323.8   | 17.6%  | 11.0% | 1,215.3 | 5.2%   |
| Pre-tax Income                           | 445.9 | 361.6   | 550.4   | 23.4%  | 52.2% | 1,621.4 | 16.5%  |
| Tax                                      | 183.1 | 117.6   | 154.4   | -15.7% | 31.3% | 489.2   | 4.0%   |
| Net Income from<br>Continuing Operations | 262.8 | 244.0   | 396.0   | 50.7%  | 62.3% | 1,132.2 | 23.0%  |
| Net Income                               | 196.2 | 235.3   | 375.3   | 91.3%  | 59.4% | 836.2   | 110.7% |

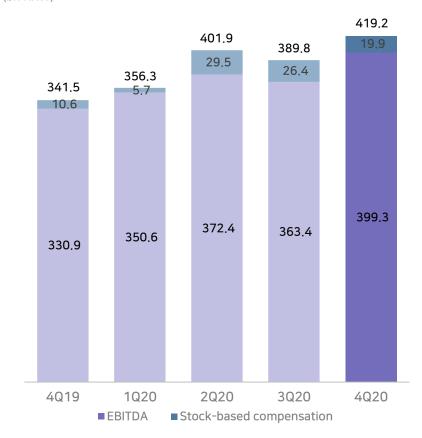
### **Operating Income**

(bn KRW)



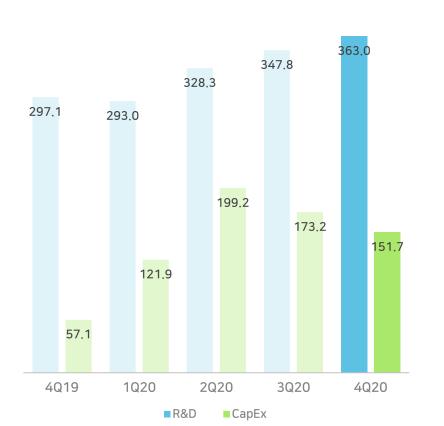
### **Adjusted EBITDA**

(bn KRW)



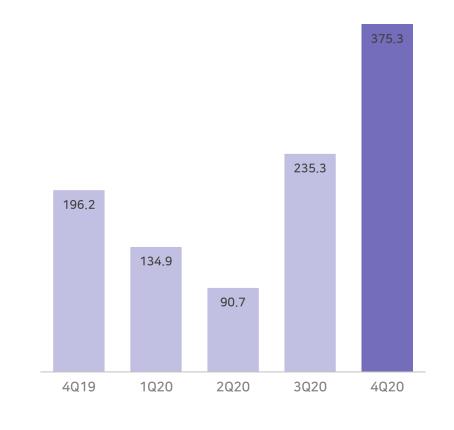


(bn KRW)



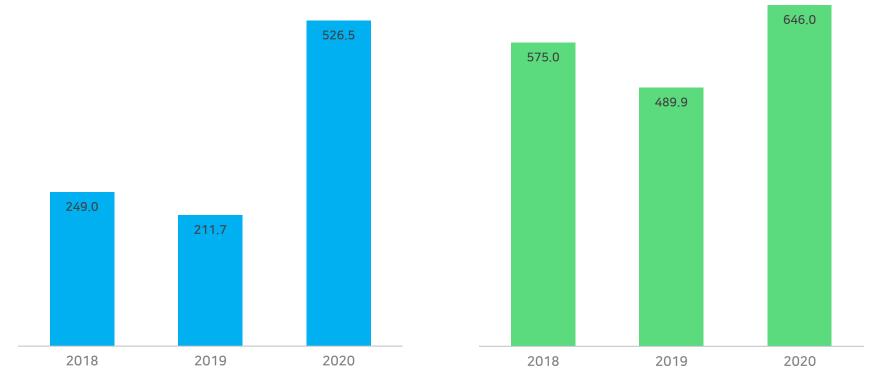
### **Net Income**

(bn KRW)



FCF: Operating Income + Non-cash Items<sup>1)</sup> – CapEx<sup>2)</sup> –Tax<sup>3)</sup>

Free Cash Flow CapEx (bn KRW) (bn KRW)



- 1) Non-cash Items: Tangible & intangible asset depreciation cost, bad debt expenses, retirement benefit(excluding net payment), SBC, etc.
- 2) CapEx: Tangible & intangible asset acquisition cost
- 3) Tax(actual payment amount): 2020 estimated tax is 472.5 bn KRW
- 4) 2018-2019 FCF and CapEx includes LINE under consolidation

# **Financial Statements Summary**

### **Consolidated Income Statement**

| (mn KRW)                                      | 4Q19      | 1Q20      | 2Q20      | 3Q20      | 4Q20      |
|---|-----------|-----------|-----------|-----------|-----------|
| Operating Revenue                             | 1,179,019 | 1,154,694 | 1,276,042 | 1,360,779 | 1,512,630 |
| Operating Expenses                            | 903,615   | 862,912   | 967,959   | 1,069,053 | 1,188,880 |
| Operating Income                              | 275,404   | 291,782   | 308,083   | 291,727   | 323,750   |
| Non-operating Revenue                         | 208,559   | 163,338   | 80,380    | 116,510   | 326,663   |
| Non-operating Expenses                        | 38,076    | 35,001    | 99,189    | 46,655    | 100,023   |
| Pre-tax Income                                | 445,886   | 420,119   | 289,274   | 361,582   | 550,390   |
| Tax   | 183,074   | 123,489   | 93,670    | 117,610   | 154,416   |
| Net Income from Continuing Operations         | 262,812   | 296,630   | 195,604   | 243,972   | 395,974   |
| Net gain/loss from<br>Discontinued Operations | -66,602   | -161,755  | -104,922  | -8,629    | -20,721   |
| Net Income                                    | 196,210   | 134,875   | 90,682    | 235,343   | 375,253   |
| Controlling Interests                         | 248,711   | 184,804   | 147,263   | 245,468   | 415,707   |
| Non-controlling Interests                     | -52,500   | -49,929   | -56,581   | -10,125   | -40,454   |
|   |           |           |           |           |           |

### **Consolidated Statement of Financial Position**

| (mn KRW)                   | 4Q19       | 1Q20       | 2Q20       | 3Q20       | 4Q20       |
|----------------------------|------------|------------|------------|------------|------------|
| Current Assets             | 5,643,714  | 6,533,603  | 7,099,070  | 10,206,941 | 10,544,659 |
| Assets held for sale       |            |            |            | 6,535,890  | 6,660,253  |
| Non-current Assets         | 6,655,813  | 7,232,431  | 7,593,094  | 5,245,619  | 6,457,385  |
| Total Assets               | 12,299,527 | 13,766,034 | 14,692,164 | 15,452,560 | 17,002,044 |
| Current Liabilities        | 3,773,119  | 4,097,112  | 4,579,566  | 7,272,227  | 7,911,751  |
| Liabilities held for sale  |            |            |            | 3,730,412  | 4,675,241  |
| Non-current Liabilities    | 2,022,482  | 2,213,686  | 2,154,746  | 768,595    | 844,005    |
| Total Liabilities          | 5,795,601  | 6,310,797  | 6,734,312  | 8,040,823  | 8,755,757  |
| Paid-in Capital            | 16,481     | 16,481     | 16,481     | 16,481     | 16,481     |
| Capital Surplus            | 1,575,308  | 2,233,804  | 2,334,872  | 1,446,115  | 1,793,273  |
| Other Components of Equity | -1,498,653 | -1,412,146 | -1,353,565 | -1,236,244 | -1,097,230 |
| Retained Earnings          | 5,712,091  | 5,802,449  | 5,944,391  | 6,233,586  | 6,645,849  |
| Non-controlling Interests  | 698,698    | 814,648    | 1,015,673  | 951,800    | 887,913    |
| Total Equity               | 6,503,926  | 7,455,237  | 7,957,851  | 7,411,737  | 8,246,287  |

#### **Income Statement**

| (mn KRW)   | 4Q19      | 1Q20      | 2Q20    | 3Q20      | 4Q20      |
|--|-----------|-----------|---------|-----------|-----------|
| Operating Revenue  | 990,995   | 917,961   | 993,667 | 1,056,140 | 1,158,862 |
| Operating Expenses   | 629,554   | 592,504   | 631,532 | 689,285   | 776,126   |
| Operating Income   | 361,441   | 325,456   | 362,135 | 366,855   | 382,735   |
| Non-operating Revenue  | 88,182    | 150,046   | 43,173  | 92,083    | 174,225   |
| Non-operating Expenses   | 40,669    | 29,119    | 59,376  | 44,557    | 119,180   |
| Pre-tax Income   | 408,953   | 446,383   | 345,931 | 414,381   | 437,781   |
| Tax  | 163,322   | 119,318   | 92,153  | 112,075   | 135,486   |
| Net Income from<br>Continuing Operations<br>Net gain/loss from | 245,631   | 327,065   | 253,779 | 302,306   | 302,295   |
| Discontinued Operations  | - 2/5 624 | - 227.065 | 252 770 | 202.206   |           |
| Net Income   | 245,631   | 327,065   | 253,779 | 302,306   | 302,295   |

### **Statement of Financial Position**

| (mn KRW)                      | 4Q20       | 1Q20       | 2Q20       | 3Q20       | 4Q20       |
|-------------------------------|------------|------------|------------|------------|------------|
| Current Assets                | 880,762    | 1,044,023  | 912,221    | 1,685,606  | 958,003    |
| Non-current Assets            | 5,790,825  | 5,950,738  | 6,293,486  | 6,030,476  | 7,853,353  |
| Total Assets                  | 6,671,587  | 6,994,762  | 7,205,707  | 7,716,082  | 8,811,356  |
| Current Liabilities           | 908,933    | 1,049,880  | 917,090    | 1,023,388  | 1,273,102  |
| Non-current Liabilities       | 233,108    | 237,392    | 242,705    | 247,564    | 287,607    |
| Total Liabilities             | 1,142,040  | 1,287,272  | 1,159,795  | 1,270,952  | 1,560,709  |
| Paid-in Capital               | 16,481     | 16,481     | 16,481     | 16,481     | 16,481     |
| Capital Surplus               | 362,406    | 362,406    | 362,406    | 362,406    | 675,892    |
| Other Components of<br>Equity | -1,548,532 | -1,603,207 | -1,521,006 | -1,424,433 | -1,233,773 |
| Retained Earnings             | 6,699,191  | 6,931,809  | 7,188,030  | 7,490,675  | 7,792,047  |
| Total Equity                  | 5,529,547  | 5,707,490  | 6,045,912  | 6,445,130  | 7,250,647  |