## 3Q23 Earnings Results

2023.11.3

## Disclaimer

The financial information included in this document are earnings results based on K-IFRS.

This document is provided for the convenience of investors,
and the external review on our financial results are yet to be completed;
therefore, certain part(s) of this document is subject to change upon such review results.

The Company does not make any representation or accept liability, as to the accuracy or completeness of the financial and operational results stated herein, and nothing contained herein is, or shall be relied upon, as a promise or representation, whether as to the past or the future.

This document shall not be utilized for any legal purposes in regards to any investor's investment results, and the Company hereby expressly disclaims any and all liability resulting from any investor's reliance on the information contained herein.

This document only speaks of the information as of the date such is made,
and the Company is not responsible for providing updates contained in this document in light of new information or future events.

## Earnings Summary

- Revenue grew 18.9\% YoY *, 1.6\% QoQ driven by growth in Commerce, Fintech and Contents
- Adjusted EBITDA increased 18.7\% YoY, 6.9\% QoQ to a record KRW 550.6bn, also supported by cost optimization efforts

| bn KRW | 3 Q 22 | 4Q22 | 1Q23 | 2Q23 | 3Q23 | Y/Y | Q/Q |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue | 2,057.3 | 2,271.7 | 2,280.4 | 2,407.9 | 2,445.3 | 18.9\% | 1.6\% |
| Search Platform | 896.2 | 916.4 | 851.8 | 910.4 | 898.5 | 0.3\% | -1.3\% |
| Commerce | 458.3 | 486.8 | 605.9 | 632.9 | 647.4 | 41.3\% | 2.3\% |
| Fintech | 296.2 | 319.9 | 318.2 | 339.7 | 340.8 | 15.1\% | 0.3\% |
| Contents | 311.9 | 437.5 | 411.3 | 420.4 | 434.9 | 39.5\% | 3.5\% |
| Cloud and Future R\&D | 94.8 | 111.1 | 93.2 | 104.5 | 123.6 | 30.3\% | 18.3\% |
| Operating Expenses | 1,727.1 | 1,935.3 | 1,950.0 | 2,035.2 | 2,065.1 | 19.6\% | 1.5\% |
| Adjusted EBITDA** | 463.7 | 486.6 | 488.1 | 515.1 | 550.6 | 18.7\% | 6.9\% |
| Adjusted EBITDA Margin (\%) | 22.5\% | 21.4\% | 21.4\% | 21.4\% | 22.5\% | -0.0\%p | 1.1\%p |
| Operating Profit | 330.2 | 336.5 | 330.5 | 372.7 | 380.2 | 15.1\% | 2.0\% |
| Operating Margin (\%) | 16.1\% | 14.8\% | 14.5\% | 15.5\% | 15.5\% | -0.5\%p | $0.1 \% p$ |
| Net Profit | 231.6 | 131.8 | 43.7 | 286.7 | 356.2 | 53.8\% | 24.2\% |
| Net Margin (\%) | 11.3\% | 5.8\% | 1.9\% | 11.9\% | 14.6\% | $3.3 \% p$ | 2.7\%p |

[^0]
## Search Platform Search, Display, Other Related Services

Quarterly Revenue
(bn KRW)


```
3Q23 YoY 0.3% \uparrow / QoQ % 1.3% \downarrow
Search YoY 3.5% / QoQ -0.1%
Display YoY -9.5% / QoQ -4.9%
```

- Despite continued weakness in online ads market, Search Ads grew 3.5\% YoY
- Display Ads declined 9.5\% YoY; platform enhancements and expansion of premium ad products planned for 4Q
- Place Ads grew $69.7 \%$ YoY on seasonal tailwinds and enhancements in ads efficiency, with the number of advertisers reaching 130k


## Commerce Ads, Commission \& Sales, Membership



## 3Q23 YoY 41.3\% ${ }^{11} \uparrow$ / QoQ 2.3\% $\uparrow$ <br> Commerce Ads YoY 5.5\% / QoQ 0.7\% <br> Commission \& Sales YoY 105.0\% 2) / OOQ 3.5\% <br> Membership YoY 29.7\% / QoQ 4.3\%

- Commerce Ads revenue growth rebounded to 5.5\% YoY, 0.7\% QoQ, further supported by automated optimization of ad slots
- Commission \& Sales revenue increase also driven by higher contribution from services with higher take rates such as Brandstore, Travel, and KREAM
- GMV increased $\mathbf{1 4 . 3}$ \% YoY ${ }^{3)}$, 0.7\% QoQ driven by rise in Service GMV
- Product GMV grew 15.9\% YoY with Brandstore growth (excl. outlinked marketplaces)
- Service GMV grew 46.5\% YoY on increased spending during the long holiday season and summer break

[^1]
## Fintech Payments, Digital Finance, etc.

## Quarterly Revenue

(bn KRW, tn KRW)


## 3Q23 YoY 15.1\% 个 / QoQ 0.3\% 个

- 3Q TPV grew 22.5\% YoY, 4.4\% QoQ to 15.2tn KRW
- Non-captive TPV grew 45.8\% YoY, 10.8\% QoQ to 6.9tn KRW, furthering expansion of 3rd-party ecosystem
- Offline TPV grew 2X YoY to 1.7tn KRW; Point/Money payment feature added to MST-based NAVER Pay X Samsung Pay
- Strengthened services offering with expansion of loan comparison partners, launch of easy savings/deposit account sign-up and launch of insurance analytics service


## Contents Webtoon, SNOW, Others

Quarterly Revenue


3Q23 YoY 39.5\% $\uparrow /$ QoQ 3.5\% $\uparrow$
Webtoon YoY 41.5\% / QoQ 2.8\%
SNOW YoY 36.1\% / QoQ 10.3\%
Others YoY 8.5\% / QoQ 4.2\%

## [Webtoon]

- Webtoon global GMV grew 5\% YoY, 9\% QoQ to 479.4bn KRW
- Continued success in IP adaptations and continued user engagement growth driven by platform enhancements incorporating AI recommendation


## [SNOW]

- Revenue grew $\mathbf{3 6 . 1 \%}$ YoY following the success of new AI products including AI Profile \& Yearbook; summer break seasonality for Zepeto further supported 10.3\% QoQ revenue growth


## Cloud B2B(NCP/Works), Others(CLOVA/LABS, etc.)

Quarterly Revenue
(bn KRW)


3 Q23 YoY 30.3\% † / QoQ 18.3\% †
B2B YoY 19.9\% / QoQ 11.4\%
Others YoY 389.0\% / QoQ 148.9\%

- B2B grew 19.9\% YoY, 11.4\% QoQ to 110.5bn KRW, reflecting changes in NCP's revenue recognition method and increase in Line Works paying users
- Others increased over 4X YoY, 148.9\% QoQ to 13.1 bn KRW supported by Whale Book contract win with Jeollabukdo Office of Education
- Pursuing digital twin platform project for Saudi Arabia's Ministry of Municipal, Rural Affairs and Housing


## Operating Expenses/Profit

- Adjusted EBITDA increased 18.7\% YoY to 550.6bn KRW while Development \& Operations fell QoQ with continued labor cost controls
- Marketing increased marginally YoY as a result of efforts optimization efforts in Contents business*
- Infrastructure increased QoQ on new Al infrastructure investments and IDC depreciation following the opening of GAK Sejong

| (bn KRW) | 3Q22 | 4Q22 | 1Q23 | 2Q23 | 3Q23 | Y/Y | Q/Q |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating Expenses | 1,727.1 | 1,935.3 | 1,950.0 | 2,035.2 | 2,065.1 | 19.6\% | 1.5\% |
| Development \& Operations | 521.7 | 561.5 | 635.5 | 644.3 | 631.4 | 21.0\% | -2.0\% |
| ${ }^{\text {L Labor cost }}$ | 433.5 | 469.5 | 536.0 | 546.0 | 533.9 | 23.2\% | -2.2\% |
| L Others | 88.2 | 92.1 | 99.5 | 98.3 | 97.6 | 10.6\% | -0.7\% |
| Partner | 722.2 | 897.9 | 831.9 | 865.5 | 886.4 | 22.7\% | 2.4\% |
| Infrastructure | 152.2 | 154.2 | 132.6 | 142.0 | 157.3 | 3.3\% | 10.8\% |
| Marketing | 331.0 | 321.6 | 349.9 | 383.4 | 389.9 | 17.8\% | 1.7\% |
| Operating Profit | 330.2 | 336.5 | 330.5 | 372.4 | 380.2 | 15.1\% | 2.0\% |
| Operating margin (\%) | 16.1\% | 14.8\% | 14.5\% | 15.5\% | 15.5\% | -0.5\%p | $0.1 \% p$ |
| Depreciation \& Amortization | 103.4 | 108.1 | 82.5 | 88.2 | 95.7 | -7.5\% | 8.5\% |
| Stock-based compensation | 30.1 | 41.9 | 75.0 | 54.3 | 74.8 | 148.7\% | 37.7\% |
| Adjusted EBITDA | 463.7 | 486.6 | 488.1 | 515.1 | 550.6 | 18.7\% | 6.9\% |
| Adjusted EBITDA margin (\%) | 22.5\% | 21.4\% | 21.4\% | 21.4\% | 22.5\% | -0.0\%p | 1.1\%p |
| Net Profit | 231.6 | 131.8 | 43.7 | 286.7 | 356.2 | 53.8\% | 24.2\% |
| Net margin (\%) | 11.3\% | 5.8\% | 1.9\% | 11.9\% | 14.6\% | $3.3 \% p$ | 2.7\%p |

[^2]
## Operating Income, Adjusted EBITDA

Operating Income
(bn KRW)


Adjusted EBITDA


## 3Q23 P\&L by Segment

| (bn KRW, \%) | Reporting Segment |  |  |  |  | Adjustment* | Total (Consolidated) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Search Platform | Commerce | Fintech | Contents | Cloud |  |  |
| 3Q Segment Revenue (A) | 913.0 | 645.2 | 380.3 | 499.6 | 148.2 | (140.9) | 2,445.3 |
| - External revenue | 898.5 | 647.4 | 340.8 | 434.9 | 123.6 | - | 2,445.3 |
| - Internal revenue | 14.5 | (2.2) | 39.5 | 64.6 | 24.5 | (140.9) | - |
| 3Q Segment Profit/Loss (B) | 493.3 |  | 33.4 | (62.1) | (87.0) | 2.5 | 380.2 |
| $\begin{aligned} & \text { 3Q Segment Margin (C) } \\ & {[\mathrm{C}=\mathrm{B} / \mathrm{A}]} \end{aligned}$ | 31.7\% |  | 8.8\% | - | - | - | 15.5\% |

[^3]
## P\&L by Segment

## Search Platform \& Commerce



Contents


Fintech


Cloud


[^4]
## Cash \& Borrowings, Consolidated FCF, Direct and Indirect Investments

## Cash \& Borrowings

Cash and cash equivalents + Short-term financial instruments

| (bn KRW) | 1Q23 | 2Q23 | 3Q23 |
| :--- | ---: | ---: | :---: |
| Naver (Separate) | 947.7 | 689.7 | $1,053.4$ |
| Naver (Consolidated) | $3,827.6$ | $3,775.2$ | $4,268.2$ |


| Borrowings / Debentures (Consolidated) |  |  |  |
| :--- | ---: | ---: | ---: |
| (bn KRW) | 1 Q23 | 2Q23 | 3 Q23 |
| Borrowings \& Debentures | $4,246.8$ | $3,976.9$ | $3,874.6$ |
| Short-term Borrowings | $1,840.6$ | $1,554.2$ | $1,220.4$ |
| Long-term Borrowings | $2,406.1$ | $2,422.8$ | $2,654.2$ |
| Debentures | $1,484.5$ | $1,492.3$ | $1,518.5$ |
| Borrowings | 921.7 | 930.4 | $1,135.7$ |

*Cumulative 480 mn USD paid down YTD among initial 800 mn loan raised in connection with Poshmark acquisition

Consolidated FCF, Direct and Indirect Investments
(bn KRW)
Dividend payment of 62.4 bn KRW completed in Aug. 22nd
( 415 KRW per share, equivalent to $15 \%$ of 2-year avg. consolidated FCF)
Cancellation of treasury shares( $1 \%$ of issued shares) to be effective Nov. $7^{\text {th }}$
(equivalent to 305.3bn KRW based on closing price as of October 30th)


* Consolidated FCF : Consolidated operating Income + non-cash expenses - CapEx - taxes paid


## Appendix. Net Profit

- 3Q net profit rose $53.8 \%$ YoY, 24.2\% QoQ on increases in equity method valuation gains and financial profits
- Equity method gain/losses: reflects YoY increase in equity method valuation gains
- Financial profit/loss: reflects QoQ increase in valuation gains and base effect of prior quarter fund investment losses

| (bn KRW) | 3Q22 | 4Q22 | 1Q23 | 2 Q23 | 3Q23 | Y/Y | Q/Q |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating Profit | 330.2 | 336.5 | 330.5 | 372.7 | 380.2 | 15.1\% | 2.0\% |
| Operating margin (\%) | 16.1\% | 14.8\% | 14.5\% | 15.5\% | 15.5\% | -0.5\%p | $0.1 \% p$ |
| Non-operating profit/loss | 44.5 | -147.3 | -213.9 | 48.4 | 124.4 | 179.6\% | 156.7\% |
| Equity method gain/loss | -1.0 | 305.3 | -39.4 | 135.1 | 119.9 | $n / a$ | -11.2\% |
| Financial profit/loss | 186.4 | -448.0 | -40.9 | -66.8 | 60.9 | -67.3\% | n/a |
| Other profit/loss | -141.0 | -4.6 | -133.6 | -19.8 | -56.5 | 59.9\% | -185.2\% |
| Pre-tax income | 374.7 | 189.2 | 116.6 | 421.1 | 504.5 | 34.6\% | 19.8\% |
| Tax | 143.2 | 57.4 | 72.9 | 134.4 | 148.3 | 3.6\% | 10.4\% |
| Net Profit | 231.6 | 131.8 | 43.7 | 286.7 | 356.2 | 53.8\% | 24.2\% |
| Net Margin (\%) | 11.3\% | 5.8\% | 1.9\% | 11.9\% | 14.6\% | $3.3 \% p$ | 2.7\%p |

## Thank You


[^0]:    * Excluding Poshmark consolidation impact, revenue was up 12.9\% YoY
    ** EBITDA + stock based compensation

[^1]:    1) Excluding Poshmark consolidation effect: $14.7 \%$ YoY
    2) Excluding Poshmark consolidation effect: $28.7 \%$ YoY
    3) Excluding Poshmark consolidation effect: $8.2 \%$ YoY
[^2]:    * Excluding Poshmark consolidation effect, marketing expense rose 3.9\% YoY

[^3]:    * Adjustments: Accounting adjustments including intercompany transactions

[^4]:    *3Q23 Webtoon losses: 17.5 bn KRW (27 bn KRW reduction YoY)

